

Richard Williams

Monrovia 1000

richardwilliams1515@gmail.com

+231 77 767 3339

As a highly motivated and ambitious individual, I have excellent working relationships, communication skills with experience of working to deadlines whilst maintaining high standards. A proven track record for being proactive in finding solutions which are often times challenging, ensuring I can exceed targets and remain calm in all situations while always demonstrating a positive attitude. As a hardworking and committed individual, it is with an open mind and a flexible approach that allows me to effectively adapt my environment or role in order to achieve the best results possible when faced with adversity or pressure within a workplace environment. An outstanding character trait which I believe makes me an ideal candidate for an entry level position.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

IT Technician

Ministry of National Defense - Monrovia, LR

June 2017 to Present

Maintains computer and network systems of the Ministry. This duties include troubleshooting and diagnosing computer hardware and software issues, setting up computer networks and assisting employees with IT-related problems.

IT Specialist

Light Temple Church - Monrovia

April 2017 to Present

Provide direct support to users across the organization. This include helping set up hardware or software, diagnosing connectivity or data access problems, answering questions about hardware or software, and helping users access shared drives and devices. Helping with media installations.

IT Officer

Alliance Consulting, Engineer, Planners and Surveyors - Monrovia

September 2018 to July 2019

Monitoring and Maintaining computer hardware and software, troubleshooting network and providing desktop support, and managing server.

Education

Associate's degree in Theology

Great Commission College & School of Theology - Monsterrado, Mo

April 2022

High School Diploma

Canterbury Episcopal High School

August 2016

Skills

- Active Directory
- Help Desk
- Desktop Support
- Computer Networking
- Operating Systems
- LAN
- Technical Support
- Microsoft Windows Server
- Microsoft Windows
- Network Support
- Remote Access Software
- WAN
- Troubleshooting
- Computer Repair
- Cisco Routers
- DNS
- WordPress
- Diagnostic and Problem solving
- Information security
- Communication skills
- IT Support
- AWS Cloud
- Customer service
- Xendesktop
- System Administration

Languages

- English - Intermediate

Certifications and Licenses

Technical support Fundamentals

June 2021 to Present

Google

MTCNA

August 2019 to August 2022

Mikrotikls SIA

A+ (Computer System Hardware and OS Management)

August 2019 to Present

Starz University of Science & Technology

Advance Microsoft Office Suit

June 2017 to Present

Starz University of Science & Technology

MITRE ATT&CK Defender™ (MAD) ATT&CK® Cyber Threat Intelligence Certification Training

June 2021 to Present

Cybrary

Ethical Hacking & Cybersecurity

May 2019 to Present

Liberia Cyber Crime Prevention and Mitigation Agency In Collaboration with BlueCrest Cyber Eliets

Be a White Hat Hacker and Pen Tester

June 2021 to Present

Eduonix Learning Solutions

Networking, Programming and Security

February 2018 to Present

Liberia Information Technology Student Union (LITSU)

Information Security: Context and Introduction

July 2021 to Present

University of London

Introduction to IT & Cybersecurity

June 2021 to Present

Cybrary

System Administration and IT Infrastructure Services

August 2021 to Present

Google

Liberia National Cybersecurity Education & Seminar

March 2021 to Present

Internet Society in collaboration with Ministry of Posts & Telecommunication and Liberia Telecommunication Authority (LTA)

AWS Cloud Practitioner Essentials

September 2021 to Present

AWS